



Language Services Review

Easy Read version



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How to use this guide



We are SBS.



We wrote this guide.



This guide has some **hard words**.

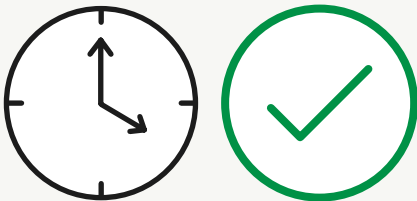
We explain what the hard words mean.



This guide is long.



You do not need to read it all at once.



You can take your time.

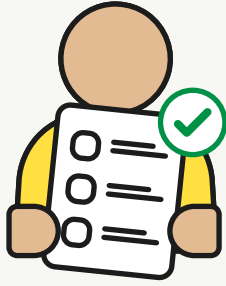


You can ask someone you trust to help you:

- read this guide



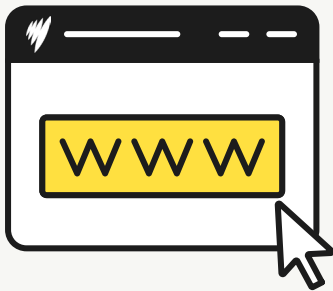
- find out more information.



This is an Easy Read **summary** of the SBS Language Services Review.



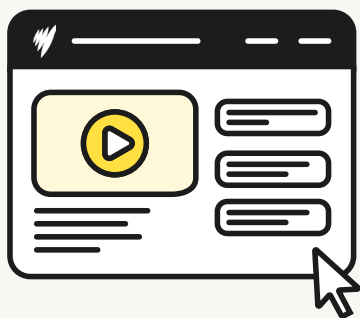
A **summary** only includes the most important ideas.



You can find the full version of the SBS Language Services Review on our website:

sbs.com.au/languageservicesreview

About this guide



SBS gives news, information and entertainment in many languages.

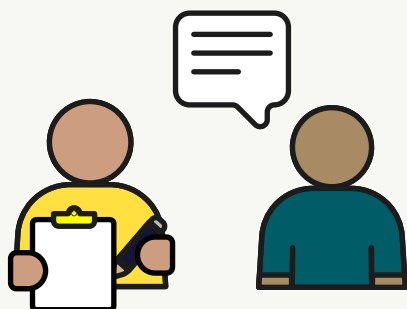


We are **reviewing** our language services.

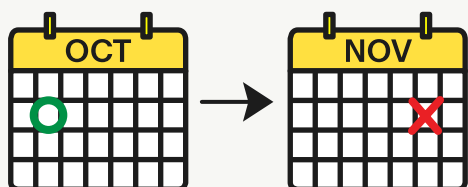
A **review** means looking at something to see what needs to change.



We want to make sure our language services meet the needs of people in Australia.



We want to hear what you think.

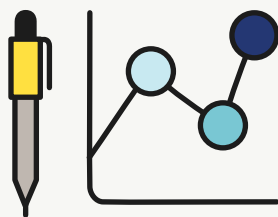


You can give us your feedback from
5 October to 13 November 2026.

What the Language Services Review is



SBS reviews its language services every 5 years.



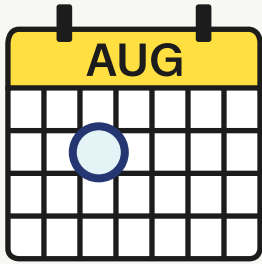
We do our review around the time of the Australian **Census**.



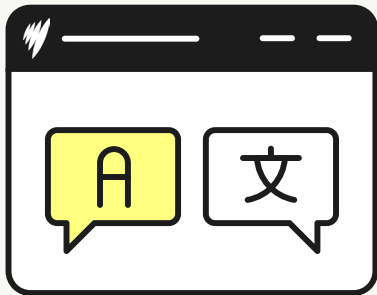
The **Census** collects information about people who live in Australia.



This includes information about the languages people use at home.

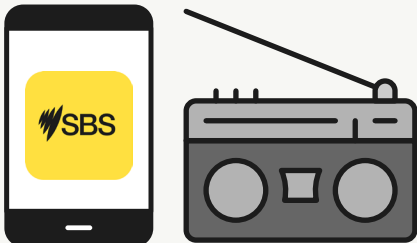


The current Census was on
11 August 2026.

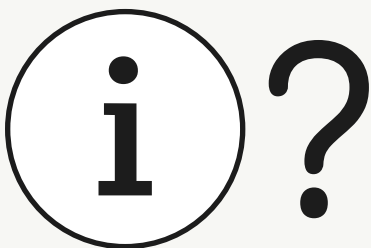


The Language Services Review will help
us decide:

- which languages we use for
our services



- how we share our services



- what types of information we offer.



You can find our language services in many places.



For example, you can find us on:

- the radio, including AM, FM or digital radio



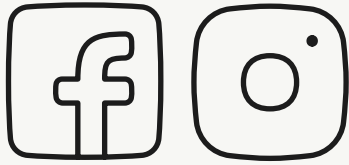
- the television



- our SBS On Demand app



- websites



- social media like Facebook and Instagram



- podcasts.

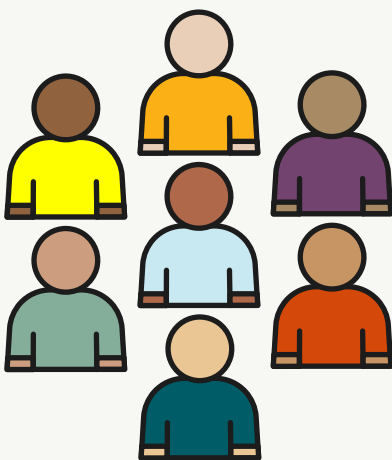
Why we are doing this review



Australia is always changing.

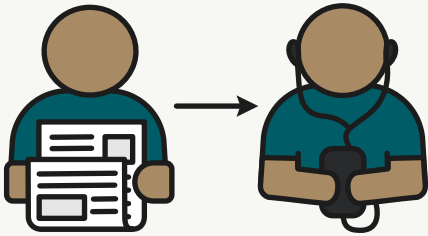


Some language **communities** are growing.



A **community** is a group of people who live, work or spend time together and share things in common.

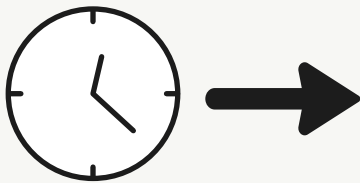
Some communities have different needs.



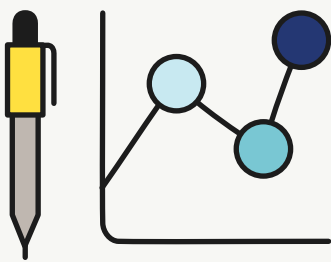
People are also changing the way they listen to, read and watch SBS.



■ now



■ in the future.

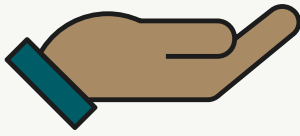


To do this, we will look at lots of information, including:

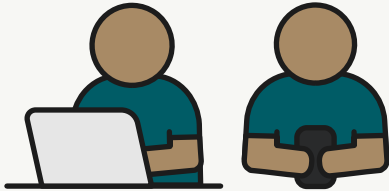
■ the 2026 Australian Census



■ feedback from you



- how people use SBS services



- how people use **digital services**



- changes in Australia's **population**



- the resources we have.



Digital services means using the internet, computers and phones to give people information.

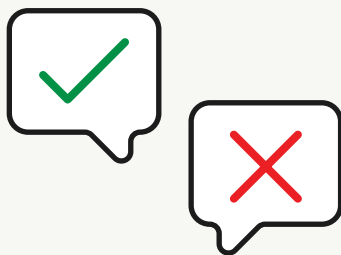


Population means all the people in a country.

How we decide the languages we use



We use **Selection Criteria** to work out the languages we use.

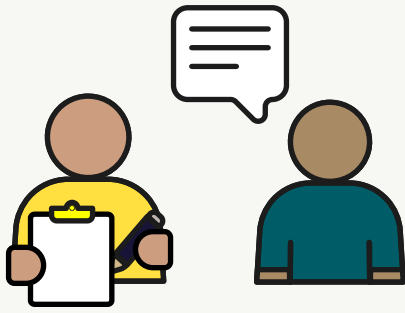


Selection Criteria are the rules we use to choose things.

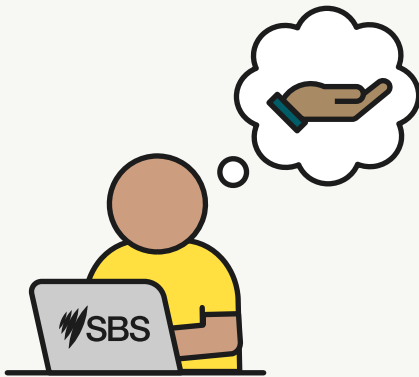


We have written some **draft** Selection Criteria.

Draft means the rules are not final yet.



We want you to tell us what you think about the draft Selection Criteria.



We will think about what you tell us before we work out what the final Selection Criteria are.

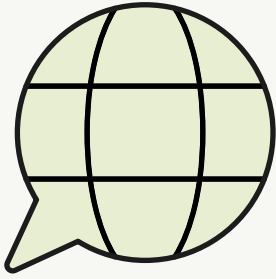
The draft Selection Criteria



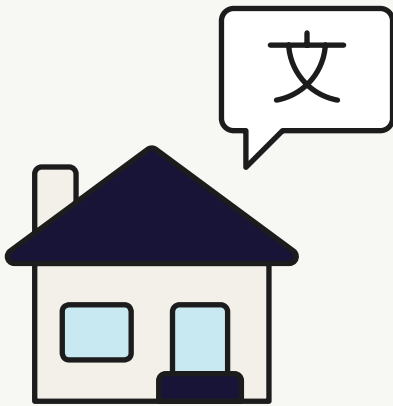
The draft Selection Criteria have 3 groups:

- large languages
- high needs languages
- social cohesion.

Large languages



We will look at languages used by large communities in Australia.



A language may be called a **large language** if at least 25,000 people use it at home.

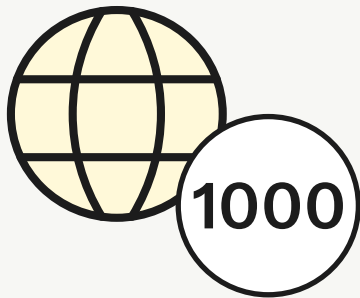


We will also think about how well people in the community can use English.



High needs languages

We will give services for at least 15 high needs languages.



To see if a language is a **high needs language**, we will look at different information, including:

- if the language is used by more than 1,000 people over the age of 20



- how well people in the community can use English



- how long people in the community have been living in Australia



- long term health conditions in the community

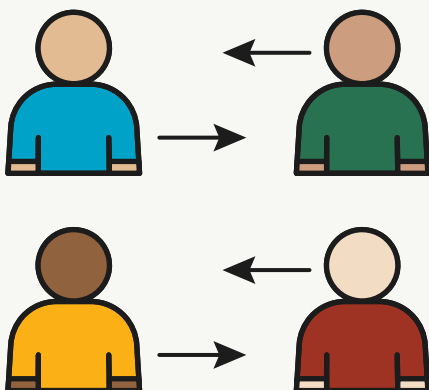


- how many people in the community are working for money.

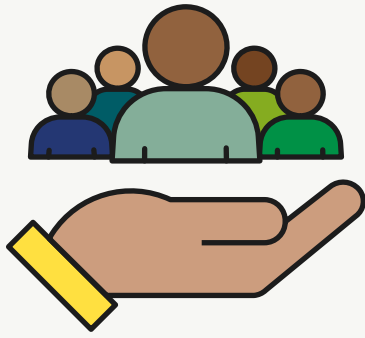


When we look at high needs languages, some of these pieces of information are more important than others.

Social cohesion

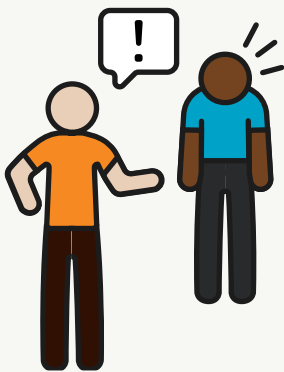


Social cohesion means helping different groups of people in Australia feel safe, included and connected.



Sometimes a language community needs extra help even if they are not big.

We will look at 3 important things to decide if a language community needs extra help:



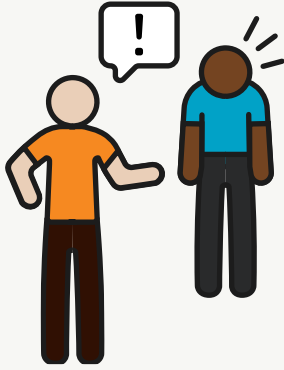
- we check if people face **racism** or hate because of who they are or where they come from



- we check if a lot of new people have just arrived in Australia through the **Humanitarian Program** and need information right away

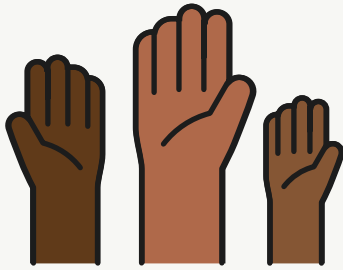


- we check if the community can already get news and information in their own language.



Racism is when someone is treated unfairly or badly because of their:

■ race



■ skin colour



■ where they come from.



The **Humanitarian Program** helps people who need protection to come to Australia.

The Selection Criteria are not final



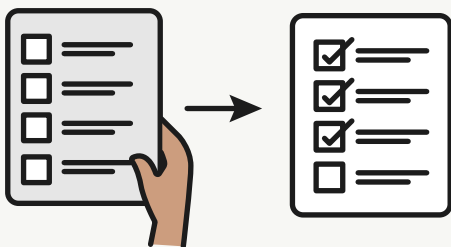
Our Selection Criteria are not final yet.



We want to know what you think about them.

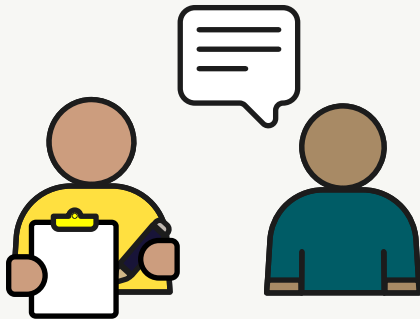


What you tell us can help us decide what the final Selection Criteria should be.



We changed the Selection Criteria in other language reviews because of what the community told us.

Have your say

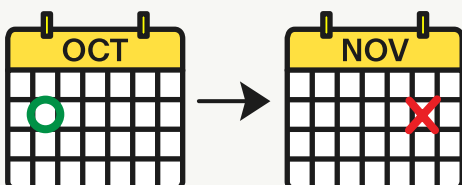


We want you to give us your feedback about the draft Selection Criteria.



Feedback is when you tell an organisation what you think about their service.

Feedback can say what you like or what you do not like.



You can give feedback between
5 October and 13 November 2026



Read the draft Selection Criteria and give your feedback using the form on our website:

sbs.com.au/languageservicesreview



You must give us your feedback before **Friday 13 November 2026.**

You can give your feedback in another language



You can give us your feedback in English or another language.



If you use another language, we will get your feedback translated.

Mailing your feedback



We would like you to give your feedback using our online form.

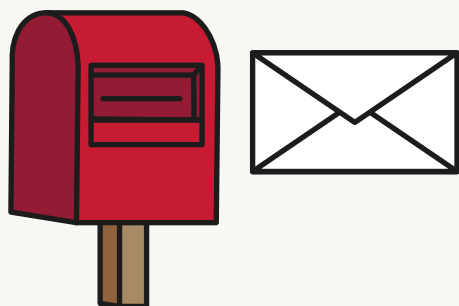


But you can also send your written feedback in a letter.



If you put your feedback in a letter, you must mail it before

Friday 13 November 2026.



Mail your feedback to:

Attention: SBS Audio Language

Services Review

SBS Locked Bag 028

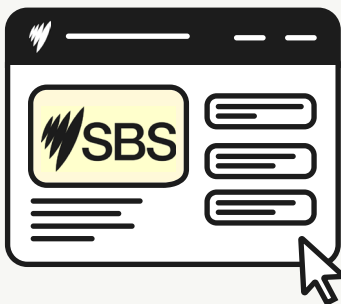
Crows Nest NSW 1585

If you need help



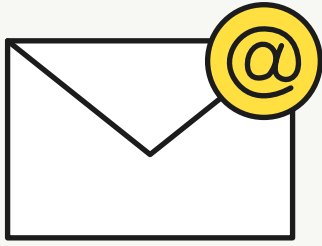
You can contact us if:

- you do not understand the draft Selection Criteria
- you have a question about the review we are doing
- you want to change or remove feedback you already sent.

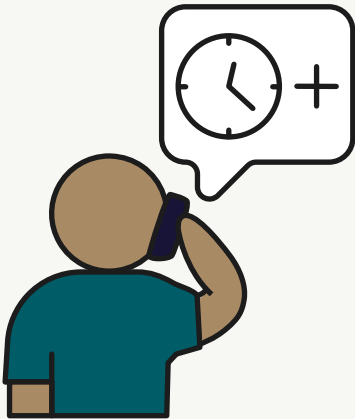


Contact the SBS Help Centre:

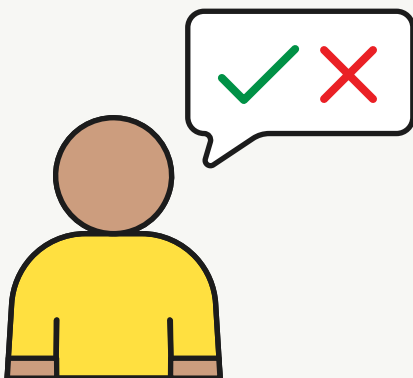
help.sbs.com.au/hc/en-au



If you gave your feedback using our online form, include the email address you used when you gave your feedback.



If you need more time to give feedback, you can ask us for more time.



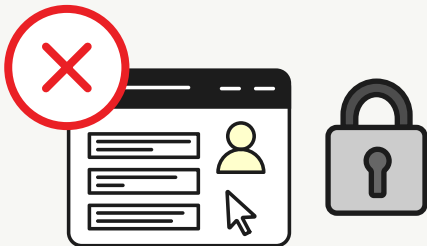
We will think about you asking for more time.

We may or may not give you more time.

What happens to your feedback



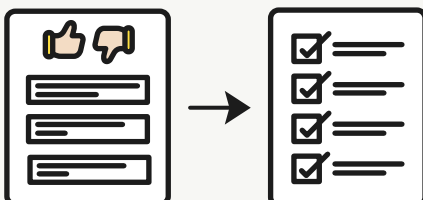
We will read and think about all the feedback we get.



We cannot publish every person's feedback because of privacy.



Privacy means keeping the information people give us safe and not sharing it.

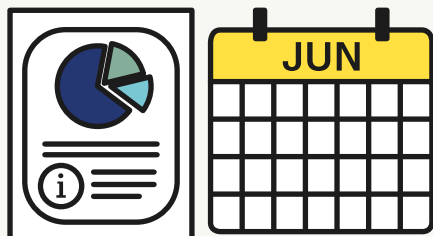


Your feedback will help us come up with the final Selection Criteria.



We will put the final Selection Criteria on our website in **May 2027**.

What happens after that



Information from the 2026 Australian Census will start to come out in **June 2027**.



We will decide our future language services using:

- the final Selection Criteria



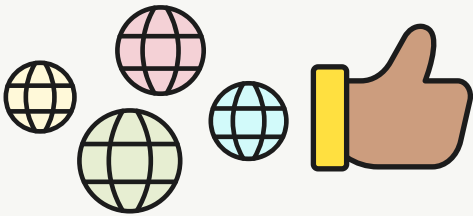
- information from the Census



- the audience's needs

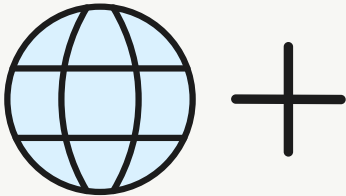


- the resources we have.

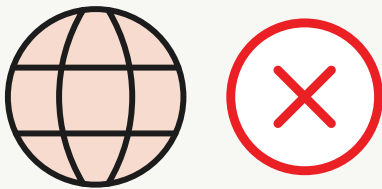


The language review may mean:

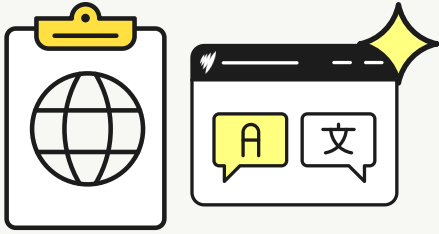
- we still use some languages



- some new languages are added



- we stop using some languages



- we share our services in different ways.



We aim to let everyone know about the new language services in **September 2027.**

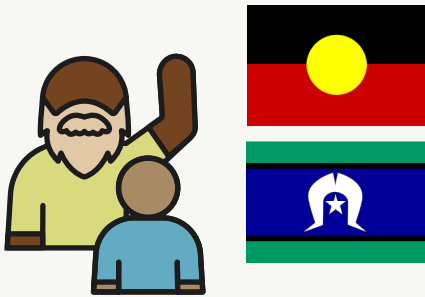


The new language services will start from **December 2027.**

First Nations languages

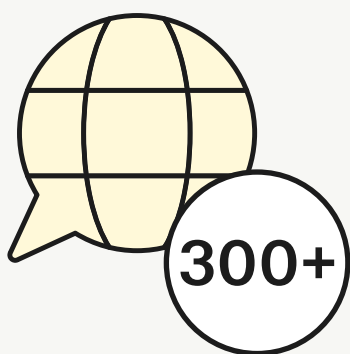


We will think about all the languages that people put in the 2026 Australian Census.



This includes Aboriginal and Torres Strait Islander languages.

Why we cannot have every language



There are more than 300 languages spoken in Australia.



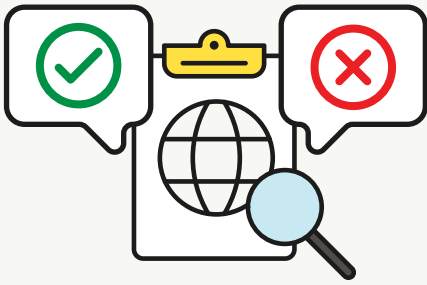
We only have a fixed amount of **resources**.

Resources are useful things we have or can use.

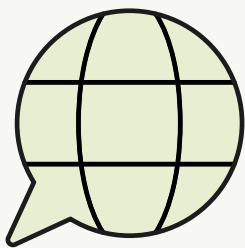
For example, money, people and technology.



This means that we cannot provide a service for every language community.



The Language Services Review helps us work out where our language services will help most.

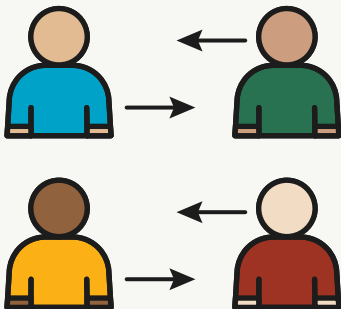


We think about what different communities need, including:

- large language communities

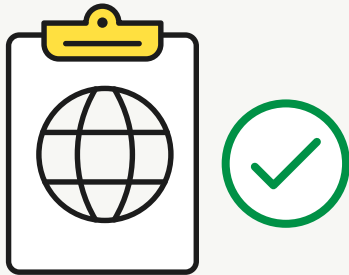


- communities with high needs



- social cohesion.

Your voice matters



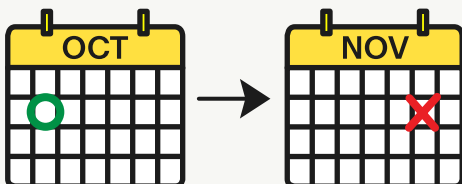
We want our language services to meet the needs of Australia's **diverse** communities.



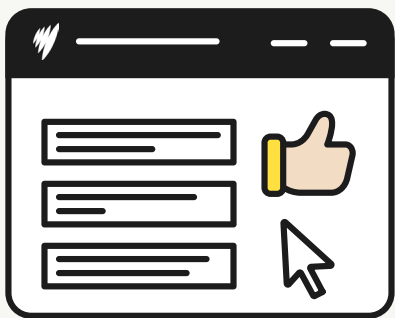
Diverse means we are not all the same.



You can help shape the future of SBS language services.

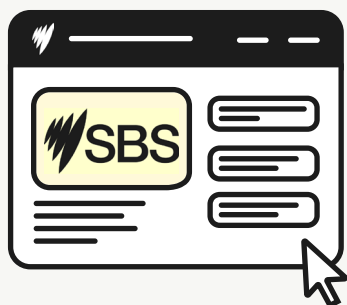


Have your say from
5 October to 13 November 2026.



Read the draft Selection Criteria and give your feedback using the form on our website:

sbs.com.au/languageservicesreview



Or contact the SBS Help Centre:

help.sbs.com.au/hc/en-au

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